

## Legislature - Ombudsman-Citizens Aide Office

	FY 2023 ACTUAL	FY 2024 ESTIMATE	FY 2025 BASELINE
<b>OPERATING BUDGET</b>			
<i>Full Time Equivalent Positions</i>	12.0	12.0	12.0
Personal Services	878,300	928,500	928,500
Employee Related Expenditures	329,000	348,200	348,200
Professional and Outside Services	23,900	62,100	62,100
Travel - In State	200	300	300
Travel - Out of State	5,000	5,000	5,000
Other Operating Expenditures	142,100	203,100	203,100
Equipment	16,200	14,000	14,000
<b>AGENCY TOTAL</b>	<b>1,394,700</b>	<b>1,561,200</b>	<b>1,561,200</b> <sup>1/2/3/4/</sup>
<b>FUND SOURCES</b>			
General Fund	1,394,700	1,561,200	1,561,200
<b>SUBTOTAL - Appropriated Funds</b>	<b>1,394,700</b>	<b>1,561,200</b>	<b>1,561,200</b>
<b>TOTAL - ALL SOURCES</b>	<b>1,394,700</b>	<b>1,561,200</b>	<b>1,561,200</b>

**AGENCY DESCRIPTION** — The Ombudsman-Citizens Aide Office assists persons with a complaint about the actions of a state administrator, agency, department, board or commission. The office investigates, seeks resolution between the parties, and reports to the legislature about such complaints. The office also has special charges to investigate Department of Child Safety actions as well as complaints about Empowerment Scholarship Accounts or the violation of public access laws.

### FOOTNOTES

- 1/ This appropriation is a continuing appropriation and is exempt from the provisions of section 35-190, Arizona Revised Statutes, relating to lapsing of appropriations. (General Appropriation Act footnote)
- 2/ The legislature intends that the ombudsman-citizens aide prioritize investigating and processing complaints relating to the department of child safety. (General Appropriation Act footnote)
- 3/ The operating budget includes \$137,500 and 1 FTE position to address complaints relating to the administration of the Arizona empowerment scholarship account program established by section 15-2402, Arizona Revised Statutes. (General Appropriation Act footnote)
- 4/ General Appropriation Act funds are appropriated as a Lump Sum by Agency.

### Operating Budget

The Baseline includes \$1,561,200 and 12 FTE Positions from the General Fund in FY 2025. These amounts are unchanged from FY 2024.